|  |  |
| --- | --- |
| Organization Name:  |  |
|  |  |
| Representative Name: |  |
|  |  |
| Contact Number: |  |
|  |  |
| Email: |  |

|  |  |
| --- | --- |
|  | How quickly do we respond to your queries? |
|  | [ ]  Excellent  | [ ]  Good | [ ]  Average | [ ]  Poor |
|  | How do you think of our communications? |
|  | [ ]  Excellent  | [ ]  Good | [ ]  Average | [ ]  Poor |
|  | How do you think about our services?  |
|  | [ ]  Excellent  | [ ]  Good | [ ]  Average | [ ]  Poor |
|  | Exchange of information? |
|  | [ ]  Excellent  | [ ]  Good | [ ]  Average | [ ]  Poor |
|  | Punctuality of Assessor(s) |
|  | [ ]  Excellent  | [ ]  Good | [ ]  Average | [ ]  Poor |
|  | Assessor Professional Knowledge |
|  | [ ]  Excellent  | [ ]  Good | [ ]  Average | [ ]  Poor |
|  | Timely provision of Assessment Report(s) |
|  | [ ]  Excellent  | [ ]  Good | [ ]  Average | [ ]  Poor |
|  | Presentation Quality of Report and Correctness  |
|  | [ ]  Excellent  | [ ]  Good | [ ]  Average | [ ]  Poor |
|  | Timely Delivery of Certificate(s) |
|  | [ ]  Excellent  | [ ]  Good | [ ]  Average | [ ]  Poor |
|  | Correctness of Certificate(s) |
|  | [ ]  Excellent  | [ ]  Good | [ ]  Average | [ ]  Poor |
|  | Response to Complaints |
|  | [ ]  Excellent  | [ ]  Good | [ ]  Average | [ ]  Poor |
|  |  |  |  |  |

Suggestions & Comments:

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| --- |
|  |

Signature