|  |  |
| --- | --- |
| Organization Name: |  |
|  |  |
| Representative Name: |  |
|  |  |
| Contact Number: |  |
|  |  |
| Email: |  |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | How quickly do we respond to your queries? | | | |
|  | Excellent | Good | Average | Poor |
|  | How do you think of our communications? | | | |
|  | Excellent | Good | Average | Poor |
|  | How do you think about our services? | | | |
|  | Excellent | Good | Average | Poor |
|  | Exchange of information? | | | |
|  | Excellent | Good | Average | Poor |
|  | Punctuality of Assessor(s) | | | |
|  | Excellent | Good | Average | Poor |
|  | Assessor Professional Knowledge | | | |
|  | Excellent | Good | Average | Poor |
|  | Timely provision of Assessment Report(s) | | | |
|  | Excellent | Good | Average | Poor |
|  | Presentation Quality of Report and Correctness | | | |
|  | Excellent | Good | Average | Poor |
|  | Timely Delivery of Certificate(s) | | | |
|  | Excellent | Good | Average | Poor |
|  | Correctness of Certificate(s) | | | |
|  | Excellent | Good | Average | Poor |
|  | Response to Complaints | | | |
|  | Excellent | Good | Average | Poor |
|  |  |  |  |  |

Suggestions & Comments:

|  |
| --- |
|  |

Signature